

The Coen Community Flow Chart



A guide for individuals working with people at risk of self harm and suicide

Questions to use to assess level of risk and to help decide where to refer

- Are there recent crises or stresses?
- Is despair/hopelessness being expressed by the person?
- Is the person receiving treatment for mental illness/emotional problem?
- Is there abuse of drugs or alcohol?

- Is there a family history of suicide?
- Have there been past suicide attempts?
- · Are they thinking about suicide?
- Have they a suicide plan?
- Do they have access to means (e.g. gun)?

Medium to High Risk

- Multiple risk factors present (consider answers to the above questions)
- Active suicidal thoughts present

Low Risk

Low Risk DOES NOT MEAN No Risk

Agreeable to a referral at next possible time

REFER TO -

Cairns Acute Care Team (ACT)

Weekdays, Saturdays, Sundays and Public Holidays 24/7 Ph:4226 3100

Child and Youth Mental Health (under 18)

Weekdays: 8.00am - 4.30pm 4226 3400 Other times as per ACT

Coen Medical Clinic 4083 5900

People rarely suicide in company – organise support and services.

In an emergency

Police Emergency.....000

Policelink......131 444

Police Communications

Centre...... 4030 7000

Mobile phones with no coverage.....112

Ambulance (ring Coen Medical Clinic)4083 5900

Well-Being Clinic.....4060 1049

When making a referral, the following should be said:

"Hello, I'm from.......
I have a person with me who is at HIGH RISK OF SUICIDE".

Flowchart developed by -

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Taskforce
Cairns Community Flowchart

Other options for referral & assistance

Cairns Integrated Mental Health Service......4226 3100 Coen Medical Clinic......4083 5900 Coen Campus CYAAA......4060 1132 headspace(Cairns)......4041 3780 Dads in Distress......1300 853 437 DV Connect Mensline......1800 600 636 Elder Abuse Helpline......1300 651 192 Mental Health Carers ARAFMI Qld Inc Supportline 24/7(Landline only)....1800 351 881 Parent Line (8am-10pm, all days)......1300 301 300 Pregnancy Counselling Link......1800 777 690 Queensland Aids Council......1800 177 434 Relationships Australia1300 364 277 YETI......4051 4927

24 hour referral services:

13Health......1343 2584

Alcohol & Drug Information
Service......1800 177 833

beyondblue Supportline......1300 224 636
Child Safety Services.....1800 177 135
Family Drug Support.....1300 368 186

Kids Helpline.....1800 551 800 Life Bereavement Support Service

Poisons Information Centre...........131 126 Sexual Assault Helpline........1800 010 120 StandBy Suicide Bereavement Support

Women's Domestic Violence

Helpline.....1800 811 811

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